

**PREVENTION PROTOCOL COVID – 19  
BIOSECURITY**



**PUERTA CHICHEN**  
HOTEL

## Introduction.

International and local health authorities have established recommendations and guidelines for places to reinforce personal hygiene measures in all work areas and in the face of any scenario of exposure to the pandemic.

We are committed to integrating ecological elements and non-invasive technology, for the integration of a cleaning protocol of the areas, achieving a BioSecurity protocol for collaborators, suppliers and guests in the facilities of the Hotel Puerta Chichen is one of the main measures adopted.



## Upon entering the establishment.

- General supervisory control to enter and leave the workplace.
- The use of sanitizing mats with products registered with the Environmental Protection Agency (EPA) certified to eliminate SARS-CoV-2.
- Every client must wear the mask correctly.
- Temperature record.
- Application of antibacterial gel (with a concentration of 70% alcohol).

# GENERAL PREVENTION MEASURES.

**Hand hygiene** is the main measure of infection prevention and control.

- Wash your hands constantly with soap and water.
- Apply antibacterial gel regularly.



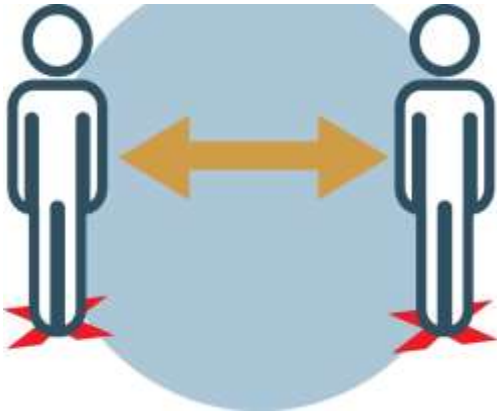
## Respiratory hygiene.

- Correct and mandatory use of face masks.
- Do not touch face, eyes, nose and mouth
- Cover your nose and mouth with a tissue when coughing and sneezing, and dispose of it in a pedal bin with a lid. If handkerchiefs are not available, use the inside of the elbow.



## Social distancing.

- Minimum distance between people of 1.5 meters, **this measure applies both to workers and to the public attending the hotel.** **this measure applies to both workers and the public that attends the hotel.**
- Avoid physical contact when greeting with kisses, hugs, or handshakes.

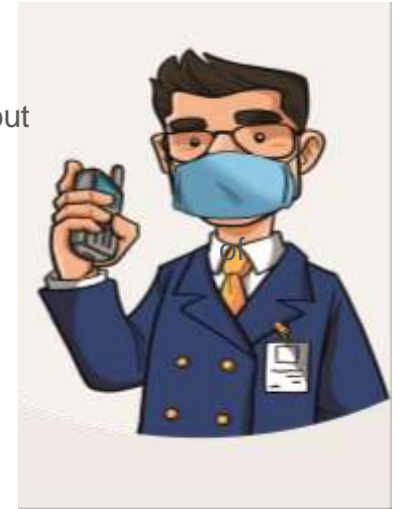


## **General sanitation guidelines.**

- Comprehensive sanitation of the entire establishment on a continuous basis.
- Frequent disinfection of the infrared thermometer.
- Supply of supplies for washing and disinfection of the establishment.
- The establishment has natural and mechanical ventilation.
- We have specific protocols for daily cleaning and disinfection of areas, surfaces and objects of contact and common use, which include washing with soap and water, and disinfecting with a certified solution to eliminate SARS Co-V-2

# Hotel staff

- Continuous training of personnel on the importance of hand washing in each change of activity, pointing out that this is the simplest and most effective measure to avoid contagion.
- Taking body temperature before the shift starts.
- Inform staff when they should stay home or when they should leave it, in case of symptoms.
- Mouth covers and face shields are provided to all personnel, which they must wear throughout the working day. In the case of mouth covers, frequent replacement is recommended.
- It has guidelines to follow in case a guest or worker presents symptoms similar to those COVID-19





## Common areas

- Cleaning the floors continuously.
- Cleaning and disinfecting daily with alcohol, disinfectant wipes or chlorine solution, on frequently contact surfaces at least 3 times a day.
- Gel dispensers in strategic areas of passage with 70% degree of alcohol and quaternary salts.
- Signposting by signs of official security measures.
- If you cough or sneeze, do it in the inner corner of your arm or use a tissue and wash your hands.
- Throw all your trash in the can; the tissues or napkins used when sneezing or spitting, throw them in one of the special containers.



## Restaurants and cuisine

- Cleaning tables with water from Jamaica with lemon juice.
- The entire area is disinfected using ultraviolet light to eliminate viruses.
- Ozone gas application for the elimination of bacteria that generate odors.
- Signposting by signs of official security measures.
- Disinfection of utensils at the beginning and end of your day.
- Assignment of tables respecting the maximum number of clients allowed

# Rooms

- Quaternary salt sanitizing paste in air conditioners that eliminates viruses and bacteria.
- Room cleaning using ultraviolet light to eliminate viruses.
- Cleaning with ozone gas to eliminate bacteria that generate odors.
- Signaling by signs of official Security measures.



## PASTILLAS DESINFECTANTES CUARTER PLUS DE QUINTA GENERACIÓN

"No dejes al aire la salud de tu familia".

Una  
**pastilla para prevenir problemas  
de asma, alergias e infecciones  
respiratorias.**



Es **fácil y segura de instalar**, basta con colocar la pastilla en la charota de condensación del aire acondicionado.

El tiempo de duración de cada pastilla es de **6 meses**.

La **lela es 100% biodegradable** y el químico es **cero tóxico**.

Con **certificado de la COFEPRIS** que colabora la eliminación del **99% de microorganismos patógenos**.

***Prevention is our best shield to avoid contagion!***

**If you take care of yourself, we all take care of ourselves.**

